



## Return and Refund Policy

Last updated: September 18, 2021

Thank you for shopping at Outnumbered Defense.

If, for any reason, You are not completely satisfied with a purchase We invite You to review our policy on refunds and returns.

The following terms are applicable for any products that You purchased with Us.

### Interpretation and Definitions

#### Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

#### Definitions

For the purposes of this Return and Refund Policy:

- **Company** (referred to as either “the Company”, “We”, “Us” or “Our” in this Agreement) refers to Outnumbered Defense LLC, 5900 Balcones Dr, Suite 100, Austin, TX 78731.
- **Goods** refer to the items offered for sale on the Service.
- **Orders** mean a request by You to purchase Goods from Us.
- **Service** refers to the Website.
- **Website** refers to Outnumbered Defense, accessible from <https://outnumbereddefense.com/>
- You means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

### Conditions for Returns

In order for the Goods to be eligible for a return, please make sure that:

- The Goods were purchased in the last 30 days
- The Goods are in the original packaging

The following Goods cannot be returned:

- The supply of Goods made to Your specifications or clearly personalized.
- The supply of Goods which according to their nature are not suitable to be returned, deteriorate rapidly or where the date of expiry is over.
- The supply of Goods which are not suitable for return due to health protection or hygiene reasons and were unsealed after delivery.
- The supply of Goods which are, after delivery, according to their nature, inseparably mixed with other items.

We reserve the right to refuse returns of any merchandise that does not meet the above return conditions in our sole discretion.

Only regular priced Goods may be refunded. Unfortunately, Goods on sale cannot be refunded. This exclusion may not apply to You if it is not permitted by applicable law.

### Returning Goods

You are responsible for the cost and risk of returning the Goods to Us. You should send the Goods at the following address:

5900 Balcones Dr, Suite 100, Austin, TX 78731

We cannot be held responsible for Goods damaged or lost in return shipment. Therefore, We recommend an insured and trackable mail service. We are unable to issue a refund without actual receipt of the Goods or proof of received return delivery.



## Contact Us

If you have any questions about our Returns and Refunds Policy, please contact us:

- By email: [kurtis@outnumbereddefense.com](mailto:kurtis@outnumbereddefense.com)